

# RESERVATION FORM

THIS FORM MUST BE COMPLETED FOR ALL INTERNATIONAL TOURS

Name of Tour: \_\_\_\_\_ Tour Starting Date: \_\_\_\_\_

Your name as it appears on your passport or drivers license: \_\_\_\_\_

Spouse as it appears on your passport or drivers license: \_\_\_\_\_

Credit Card Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Country: \_\_\_\_\_

If different than Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Country: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone : \_\_\_\_\_ Cell Phone: \_\_\_\_\_

**\*VERY IMPORTANT E- MAIL ADDRESS:** \_\_\_\_\_

In case of emergency notify: \_\_\_\_\_ Phone: \_\_\_\_\_

**ACCOMMODATIONS** Circle all that applies

Non - Smoking Room      Smoking Room      Do you have a roommate: Name \_\_\_\_\_

We will assign a roommate if available:    **YES**    **NO**      Do you want a single room supplement:    **YES**    **NO**

Passenger 1 Name & DOB: \_\_\_\_\_ Passenger 2 Name & DOB: \_\_\_\_\_

## PASSPORT INFORMATION NEEDED FOR INTERNATIONAL TOURS

No. 1 Nationality \_\_\_\_\_ Passport Number: \_\_\_\_\_ Date Issued \_\_\_\_\_ Date Expire \_\_\_\_\_

No. 2 Nationality: \_\_\_\_\_ Passport Number: \_\_\_\_\_ Date Issued \_\_\_\_\_ Date Expire \_\_\_\_\_

## PAYMENTS

Personal check , money order, wire transfer, drawn on a US bank in USD or credit card. We accept Visa, Master Card, Discover or AX  
If paying by check please make your check out to: **TRAINS & TRAVEL**

Full name on CreditCard: \_\_\_\_\_ Number: \_\_\_\_\_

Expire date: \_\_\_\_\_ Security Code on back of card (SIM) : \_\_\_\_\_ (AX on the front of the card)

**SIGNATURE AND DATE** Your signature acknowledges that you understand and accept the Tour Conditions.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**TRAINS & TRAVEL**

P.O. Box 312

PORTOLA, CALIFORNIA 96122

**E MAIL**

**Chris@traintrips.biz**

# TOUR CONDITIONS FOR **\*\*PLEASE READ CAREFULLY**

**TOUR PRICE:** All tour prices are subject to change without notice, at any time. All prices based on double room occupancy. We reserve the right to change tour prices if it becomes necessary and is beyond our control. If payments are made by credit card a 3% conveyance fee will be added.

**PRICES DO NOT INCLUDE:** Personal items, meals not listed in the itinerary, laundry, phone calls, excess baggage charges, rental cars, side tours, insurance, passport fees including visas, vaccinations, gratuities, medical costs, tips to train or motor coach staff, extra tour costs due to unanticipated changes in the itinerary for reasons beyond our control, including weather, travel conditions, or cancellations, government intervention, sickness, political disputes, and failure of transportation or other causes beyond our control.

**TRAVEL AND HEALTH DOCUMENTS:** A valid passport is required for our international tours. In some cases a visa is also needed. Consult your health professional for the recommended immunizations and documents. Trains and Travel, here on referred to as TT, assumes no other responsibility if a client is refused entry into a country. Cost and cancellation fees will be paid by the client in the event they do not have valid documents.

**CHANGE OF ITINERARY:** We reserve the right to substitute, alter or modify the tour if any unexpected and unforeseen conditions beyond our control preventing the completion of such. Conditions can include weather, train schedules, equipment, motive power, revision of train consist, train delays, labor strikes, political disputes, derailments, closure of a rail line, break down of railroad or motive power equipment, railroads substituting equipment and bus equipment problems. We will always endeavor, in each case, to provide substitutes, if any changes take place. TT is not responsible for canceled trains, delays, hotel rooms, route changes or missed connections, for any reason whatsoever. We will not give refunds if such conditions or cancellations take place.

**TRAVEL INSURANCE:** Travel insurance is strongly suggested. Insurance will cover and give tour members many benefits and protection. Benefits include baggage loss, accident, life, trip cancellation, sickness, bankruptcy, strike, weather conditions, employer termination or layoff affecting you or a person sharing the room with you, terrorist incident in your departure city or city of destination, jury duty, you are subpoenaed, hijacked, or quarantined, your residence or traveling companion residence is rendered uninhabitable, emergency military duty, traffic accident, single supplement upgrade when your roommate cancels their trip, trip interruption, trip delay, missed connections, itinerary change, emergency medical benefits, medical evacuation, pre-existing medical conditions if enrollment is within 21 days of your invoice date, assault of you or your traveling companion before departure, burglary of you or your companion before departure 24 hour hotline emergency assistance, emergency cash transfer and more

**RESPONSIBILITY AND LIMITATION OF LIABILITY:** Accepting your payment represents an agreement that you understand all the conditions, to be a member of our tours. TT gives notice that they are acting agents for the owners, contractors and suppliers, providing the transportation and all related travel services and assume no responsibility for equipment problems, mechanical failures, injury, sickness, damage, loss, additional expenses accidental delay or irregularities which may be caused through willful and or negligent acts or omissions on the part of the companies providing or engage in transportation, accommodations or services related to the accomplishment of the tour. Nor do we assume responsibility for natural disasters, social or political upheaval, acts of terrorism or acts of nature. TT reserves the right to substitute hotels, tour leaders, equipment, motive power, trains, onboard accommodations, routes and to alter the itinerary when deemed necessary without notice. The right is also reserved to cancel any trip or train prior to departure for any reason. TT is not responsible for expenses incurred by tour members in preparing for the tour, including non-refundable airline tickets, visa fees, planning, phone calls, or any other expenses. TT reserves the right to decline to accept, or ask to leave a tour, any person whose actions impede the daily operations of a tour, welfare or or enjoyment of other tour members. TT cannot give any refunds for any unused services. The terms contained herein shall serve as a waiver of liability to TT. Assumption of risk on behalf of the client, their heirs, executor, administrators, successors, and assigns for any and all known persons injuries. In many cases it is not possible to advise the passengers on reasons for train delays if beyond our control.

**RESERVATIONS:** A deposit is due in our office within 10 days after you make your bookings. The final payment date is entered on your invoice. Once you make your deposit we will send you our invoice, reservation form and current tour bulletins with your confirmation. No notice for final payment will be sent to you. It is your responsible to make the final payment on-time. If we have your credit card on file we will charge the final payment on the due date.

**CANCELLATIONS:** TT does not accept cancellations on the phone. Cancellations must be received by postal mail or email before any refunds will be considered. When a written cancellation is received in the Trains and Travel office this will be the effective date of the cancellation. Please take note that in some cases it can take up to 60 days to process some refunds. Cancellation refund rules: 120 days prior to the start of any tour you will receive a refund less a \$200 per person administration fee. 119 days to 61 days before the departure of any tour there will be a 80% cancellation penalty based on the full cost of the tour. Cancellations received 60 or less days before the start of any tour will not receive any refund.

**PRE-DEPARTURE TOUR BULLETINS:** Tour bulletins will be sent to clients that have booked on tours operated by TT. Bulletins include travel info related to the tour. Final documents will be sent out about two to three weeks before a tour begins. We offer tours operated by other companies and they may or may not send out tour bulletins and updates and most send out final documents only one to two weeks prior to the start of their tours.

**PAYMENTS:** Payments can be made with personal check drawn on a U.S. Dollar account, money order for U.S. Dollars, bank wire transfer, or credit card. We accept Visa, Master Card, Discover or American Express. Final payment date is posted on your invoice. If we have your credit card on file we will charge it on the due date. If paying by check please make it out to: Trains & Travel.

**SINGLE SUPPLEMENT:** All prices are based on double room occupancy. We will try and match you with a roommate if one is available. If not, you may be charged the single room supplement listed for the tour you are booked on. Single rooms may not be available in some remote locations and on some trains.

**TOUR REFUNDS:** If for any reason tour members amend or delete any arrangements during travel, and leave the tour on their own, we cannot give any refunds on unused portions of the tour. If buses and trains are cancelled by the carrier or there is a labor strike or they go out of business, we cannot be held responsible and we cannot give refunds. Travel insurance will protect you for any of these reasons. If TT needs to cancel any tour everyone will receive a full refund. Please take note that in some cases refunds can take up to 60 days to process.

**PARTIAL TOURS:** We will allow passengers to join or leave a tour at certain points. Give us a call and we will try and work up a custom option for you.

**MILEAGE COLLECTORS:** Mileage collectors please take note that TT does not cater just to mileage collectors. We cater to all folks that enjoy trains and rail journeys. We give strong warning that itinerary and route changes do happen and this is totally beyond our control when it does. If the only reason that you would want to book a tour is to collect the rare mileage, you need to understand that possible route changes do happen.

QUESTIONS? SEND E MAIL TO: [Chris@traintrips.biz](mailto:Chris@traintrips.biz)

TRAINS & TRAVEL

P.O.BOX 312

PORTOLA, CALIFORNIA 96122

1-800 359-4870 USA or (530) 836-1944

1-800 752-1836 CANADA